Return Form Horlogeoutlet.nl

Items purchased from Horlogeoutlet.nl may be returned for an exchange or a refund. Please complete this form in full and enclose it with your return shipment.

Conditions for returns

- Return the product within 14 days of receipt.
- The product must be returned in an unworn condition. You may try it on, but the strap or clasp of a watch must not have been bent.
- The product must be returned complete, including any original brand packaging in which it was supplied.
- We recommend packing the product as carefully as possible for return. You are responsible for the return shipment. We do not accept mail with unpaid postage.

Exchanges

- Return the product you received in accordance with the conditions above, and order and pay for the replacement product via our website.
- We will dispatch the new product within 24 hours on business days. Your returned product will be refunded within 14 days after we receive it.

Refunds

- If you exchange or return an entire order, we will refund the full purchase amount to the account from which payment was received, including any standard delivery charges, within 14 days after you notify us that you wish to exchange or return the product. We do not reimburse return shipping costs. Please note: we do not accept mail with unpaid postage.

Order details - Remember to enter your order number! You can find it in your order confirmation email.

Your name: ..... Order number: .....

Order date: ..... Date order received: .....

Reason for return

☐ I do not like the product / it is not what I expected.
- ○ I would like a refund of the purchase amount.
- ○ I would like to exchange the product. I will order the new product via www.horlogeoutlet.nl. The purchase amount for the first product will be refunded within 14 days.

☐ The product does not work / is broken / is damaged.
- ☐ Warranty repair / replacement with a working product. Enclose your warranty certificate!

☐ Other, please specify: .....

Comments: .....

Return address

Have you completed the form in full? Please return the product in any original brand packaging in which it was supplied, together with its accessories, warranty certificate and instruction manual, to:

Horlogeoutlet.nl
Attn: Returns Department
Rendementsweg 1A
3641 SK
The Netherlands